



Job Description

Job Title: Liquids Maintenance Tech
Department: Maintenance Department
Reports To: Essex Plant Manager
Shift: Flexible to cover daytime hours
FLSA Status: Hourly, Non-Exempt
Revision Date: November 2019

Summary

From a solid foundation of mechanical, electrical, and pneumatic skills required for Twincraft equipment, this position drives a sense of service for customers and optimal financial and mechanical performance. This is accomplished through conscientious and productive setups, downtime reduction, and other daily activities. Living personal values that align with Twincraft is required and most critical—such as intentional, practical, and dynamic action while honoring the value of people along with willingness to learn and become an expert. The initial and primary focus of this position will be to support our liquids operation while providing supplemental support of our bar soap operation on an as needed basis.

Essential Responsibilities

- Continuously seek clarity of understanding with respect to Twincraft's definition of customer service, whether this be an internal or external customer.
- Increase equipment performance through conscientious and productive setups, downtime reduction, and other daily activity.
- Remain calm and flexible in a custom and artisanal manufacturing atmosphere.
- Provide support on all functions required for successful completion of the product from start to finish.
- Identify improvements and suggest cost-appropriate solutions.
- Empower associates directly involved in each function such as production line personnel.
- Contribute to solution creation and earn respect as a result of competence and results rather than position.
- Willingness to be cross-trained between bar soap and liquids facilities, equipment, and product lines.
- Facility activities as required.
- Support and help implement continuous process improvements.
- Support and adhere to Twincraft's values and credo.
- Perform other duties as assigned.

INNOVATION makes us different

Education and Experience

Proficiency with mechanical, electrical, and pneumatic skills is required with a minimum of three years' experience. Preference for experience with supporting liquid batching and filling equipment, operation, and process development. Willingness to train any candidate with a can-do attitude.

Required Skills

- Efficient and effective communication and relational skills.
- Basic computer skills.
- Reading, math, and writing aptitude.
- Understand mechanical, electrical, and pneumatic principles with a willingness to learn along the way.
- Ability to understand complex product specifications.
- Consistently consider multiple perspectives and approaches to solve a problem.

Personal Characteristics

- Willingness to learn and become an expert.
- Desire to be a key part of a diverse team.
- Ability to understand our customer's needs.
- A problem solver, not a problem reporter.
- Aptitude to leverage skillsets within the team to the company's advantage.
- Capable of taking direction from their supervisor.
- Exhibits personal responsibility and honesty/transparency.

To apply, please send a resume to jobs@twincraft.com, fill out and submit our online application at www.twincraft.com, or stop by our 2 Tigan Street location in Winooski anytime from 8:00am – 4:30pm Monday-Friday to fill out a paper application.